

We're Hiring

RF & G Life Insurance Company is a subsidiary of G.A Roe and Sons, one of the largest and most successful groups of companies in Belize. Its core business is to provide insurance coverage for Life and Medical Insurance to the needs of its customers while making use of the latest technology while delivering professional, efficient, and personalized service on a strong financial and ethical foundation. To find out more about RF&G Life Insurance Company, visit us at https://www.rfglife.com/about/

Applications can be submitted from suitably qualified individuals for the post of:

Nurse/Patient Advocacy

Qualifications & Requirements

- Bachelor's degree in nursing or recognized nursing degree by the Nursing Association/Ministry of Health of Belize
- Certification in Basic Occupational Health and Safety would be an asset.
- At least 3-5 years working experience in clinical/hospital environment

The successful candidate will be required to:

- Coordinate care with healthcare providers to ensure access to the services needed.
- Manage complex and chronic cases through care planning and evaluation.
- Educate patients on insurance benefits, claims processes, and healthcare plans.
- Provide guidance on medical procedures, treatments, and medications.
- Maintain high customer service standards by resolving inquiries promptly.
- Promote employee wellness through health programs and assessments.
- Facilitate communication between the company and service providers.
- Lead outreach efforts on policy updates, new benefits, and wellness initiatives.
- Assess covered medical insurance losses by analyzing policy provisions

Candidates should have the following knowledge and skills:

- Strong understanding of medical terminology, procedures, and treatment plans.
- Excellent verbal and written communication skills and presentation skills to effectively interact with patients, families, and healthcare providers.
- Strong analytical skills to evaluate patient cases and insurance claims.
- Demonstrated ability to advocate for patients' needs and provide empathetic support.
- Demonstrate a willingness to be flexible, versatile, and tolerant in a changing work environment while maintaining effectiveness and efficiency with Team Members.
- Exceptional organizational and time-management skills to manage multiple cases simultaneously.

Salary is negotiable based on qualifications and experience. Applicants are required to submit their application along with (i) two professional reference letters (preferably one from a most recent employer), (ii) Application for Employment Form, (iii) Copy of Police Record/Receipt.

All applications should be sent by email to <u>vacancy@roesons.com</u> no later than **October 3, 2025.** Place in the subject "Nurse/Patient Advocacy"

RF&G LIFE INSURANCE COMPANY LTD.