

We're Hiring

RF&G Life Insurance Company is a subsidiary of G.A Roe and Sons, one of the largest and most successful groups of companies in Belize. Its core business is to provide insurance coverage for Life and Medical Insurance to the needs of its customers while making use of the latest technology while delivering professional, efficient, and personalized service on a strong financial and ethical foundation. To find out more about RF&G Life Insurance Company, visit us at <https://www.rfglife.com/about/> Applications can be submitted from suitably qualified individuals for the post of:

Claims Manager

We are seeking an experienced Claims Manager to lead our Health and Life claims operations with accuracy, fairness, and exceptional service. The ideal candidate brings strong technical expertise, sound judgment, and the ability to guide a high-performing team.

Key Responsibilities

- Oversee end-to-end processing of Health and Life claims.
- Ensure timely, accurate adjudication aligned with policy terms and regulations.
- Manage complex and high-value claims, including liaison with medical advisors and TPAs and reinsurers.
- Strengthen fraud detection, compliance, and internal controls.
- Lead and mentor the claims team to deliver consistent service excellence.
- Prepare claims reports, analyse trends, and support product and pricing decisions.
- Engage professionally with key stakeholders including clients, providers, TPAs and internal teams.

Qualifications & Experience:

- Bachelor's degree in business administration, Management, or Insurance- related field.
- Professional insurance certifications (LOMA, CII, HIPAA -Health Insurance Association of America Exams or related Claims Examination) will be an asset.
- Five to ten years' experience in life and health insurance claims management.
- Proven ability to manage high-volume or complex claims portfolios.
- Strong analytical, communication, and leadership skills.

Salary is negotiable based on qualifications and experience. Applicants are required to submit their application along with (i) two professional reference letters (preferably one from a most recent employer), (ii) Application for Employment Form, (iii) Copy of Police Record/Receipt.

All applications should be sent by email to vacancy@roesons.com no later than **February 9th, 2026**. Place in the subject "Claims Manager"

RF&G LIFE INSURANCE COMPANY LTD.

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 A Roe Group Company