

# We're Hiring

RF&G Life Insurance Company is a subsidiary of G.A Roe and Sons, one of the largest and most successful groups of companies in Belize. Its core business is to provide insurance coverage for Life and Medical Insurance to the needs of its customers while making use of the latest technology while delivering professional, efficient, and personalized service on a strong financial and ethical foundation. To find out more about RF&G Life Insurance Company, visit us at <https://www.rfglife.com/about/> Applications can be submitted from suitably qualified individuals for the post of:

## Claims Manager

We are seeking an experienced and results-driven **Claims Manager** to lead our Health and Life claims operations with accuracy, fairness, and exceptional service. The successful candidate will combine strong technical expertise with proven leadership ability to manage, develop, and inspire a high-performing claims team while ensuring operational excellence.

### Key Responsibilities

- Provide strategic oversight of end-to-end Health and Life claims operations.
- Ensure timely, accurate adjudication in accordance with policy provisions, regulatory requirements, and internal standards.
- Supervise, coach, and develop claims staff, including performance management and training initiatives.
- Manage complex and high-value claims, coordinating with medical advisors, TPAs, and reinsurers as required.
- Strengthen fraud detection measures, compliance standards, and internal control processes.
- Monitor productivity, service levels, and quality assurance metrics to drive continuous improvement.
- Prepare and present claims reports, analyze trends, and provide insight to support underwriting, product development, and pricing strategies.
- Engage professionally with key stakeholders including clients, healthcare providers, TPAs, reinsurers, and executive leadership.

### Qualifications & Experience:

- Bachelor's degree in business administration, Management, or Insurance- related field.
- Professional insurance certifications will be an asset.
- Five to seven years' experience in life and health insurance claims management.
- Proven ability to manage high-volume or complex claims portfolios.
- Strong analytical, communication, and leadership skills.


Salary is negotiable based on qualifications and experience. Applicants are required to submit their application along with (i) two professional reference letters (preferably one from a most recent employer), (ii) Application for Employment Form, (iii) Copy of Police Record/Receipt.

All applications should be sent by email to [vacancy@roesons.com](mailto:vacancy@roesons.com) no later than **April 10, 2026**. Place in the subject "Claims Manager"

RF&G LIFE INSURANCE COMPANY LTD.

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 A Roe Group Company