

Lead with Vision. Elevate Customer Experience.

Join us as *General Manager* and drive strategic direction and excellence



General Manager

 SAN PEDRO TOWN

The General Manager provides strategic leadership and operational oversight for the company's two hotel properties, ensuring strong business performance, exceptional guest experiences, employee engagement, and service excellence. The role serves as the key liaison between the hotel operations and the Board of Directors and works closely with the Hospitality Finance Manager to achieve the company's strategic, operational, and financial objectives.

Key Job Responsibilities:

- Provide strategic leadership and oversight of hotel operations across both properties.
- Lead and develop department heads to achieve operational and business objectives.
- Drive guest satisfaction, service excellence, revenue growth, and overall commercial performance.
- Oversee sales, marketing, business development, and revenue optimization initiatives.
- Monitor operational performance and key hotel KPIs to drive continuous improvement.
- Foster a high-performance culture while ensuring regulatory compliance, effective stakeholder relations, and accountability.

Requirements:

- Bachelor's Degree in **Hospitality Management, Business Administration, or related field.**
- **Minimum 7 years experience** in hotel leadership, and senior management responsibility, preferably in the Caribbean/Latin America.
- Strong expertise in hotel operations, financial management, sales, and revenue optimization.
- Proficiency in hotel PMS, business software, and key hotel KPIs (ADR, RevPAR, Occupancy %, GOP).
- Knowledge of local labour, tourism, regulatory, and tax requirements.

Application Requirements: Curriculum Vitae, (2) Professional References, Valid Police Record.

Email Subject Line: Application – General Manager

Deadline: Wednesday, September 30, 2026

Email: vacancy@roesons.com